

PECKHAM LEVELS

BARTENDER

JOB DESCRIPTION

Fee:	£11.95 an hour plus holiday pay.
Terms:	0 hour contract.
Hours:	8 hour shifts Tues - Sun, some daytime and some evening, worked flexibly, must be available weekends.
Place of work:	Peckham Levels, 95a Rye Lane SE15 4ST.
Benefits:	30% discount at Peckham Levels on drink. 10% discount at Peckham Levels food traders. Complimentary tickets to Peckham Levels performances. Free training and tasting courses in-person and online.
Reports to:	Head of Food & Beverage.
Working alongside:	Bartenders and Venue Support Managers.

ABOUT PECKHAM LEVELS

Peckham Levels exists to shape the future of culture in London, for artists and for audiences. Occupying a former multi-story carpark on Rye Lane, since 2017 we have built a home for creatives, local entrepreneurs, and the people of Peckham.

We create culture for the here and now, by bringing together exciting arts, music, comedy, talks and events, with London's nightlife, food and bar scenes. We make work rooted in South East London, that is diverse and accessible, live and interactive, and impactful for our community today.

We are at the centre of our community, reaching thousands of local people every year through programmes offering space and support to organisations from Peckham and South East London. We offer discounts on tickets, food and drink to anyone who lives, works or studies in SE15, plus those 25 and under and school groups.

BACKGROUND TO THIS ROLE

We are looking for friendly individuals to help run our bar, during normal service, and for music and events. Bartenders are responsible for upholding a culture of excellence in the front of house team, ensuring customers always receive the highest level of service.

The successful candidate won't necessarily need experience working in a customer-facing role but a can do attitude and willingness to learn is essential. This role is suited for someone who is excited by London nightlife and contemporary culture and looking to work in a social enterprise, multidisciplinary space.

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KEY RESPONSIBILITIES

- Work with the Peckham Levels team to ensure customers receive quality service through their visit.
- Ensure all customers of Peckham Levels are served quickly and efficiently, with a friendly manner.
- Act as an ambassador for Peckham Levels by sharing the enthusiasm and passion it represents, and by taking pride in the organisation's public appearance.
- Comply with Peckham Levels' policies including Equality & Opportunities, Health & Safety, Fire, Safeguarding and other policies that are included within the Staff Handbook
- Serve customers drinks at the bar.
- Maintain consistently high standards when preparing the bar for service and cleaning down.
- Use point of sales systems to ensure the correct recording of sales and stock.
- Provide information to customers about the menu, cultural and community programme.
- Work with Venue Support Managers and Cleaning team to ensure an efficient front and back of house.
- Distribute Community Cards and promote the scheme to qualifying customers.
- Ensure Front of House areas are presentable at all times.
- Support Peckham Levels' social enterprise objectives by encouraging customers to get involved with our cultural and community programme.

PERSON SPECIFICATION

- **Essential:** 2 years+ in bar or restaurant service;
- **Essential:** Passion for the beer, wine or spirit industries as a whole;
- **Essential:** Passion about purpose-led projects that have a positive impact on the community and the creative and cultural scene of SE London.
- **Desirable:** Knowledge of classic cocktails in service.

EQUITY, DIVERSITY & INCLUSIVITY

We want to create and sustain a productive, diverse and inclusive working environment, reflecting the communities and audiences that we are part of; we ask everyone who works with us to champion this ambition and embed it in their day-to-day work. This is monitored through our Equity, Diversity & Inclusivity Policy and tracked in our annual action plan.

TO APPLY

Send a cover letter of no more than 300 words, along with your CV with the subject line: BARTENDER – [YOUR NAME] to dee@[peckhamlevels.org](mailto:dee@peckhamlevels.org).

Give us an overview of why you wish to join the team and how your experience makes you the perfect candidate for the role. We will review all CVs on a rolling basis before inviting those selected to interview. There will be an initial phone call, before progressing to an on-site paid trial shift.